

SAN SABA OLIVE OIL COMPANY RETURN AND SHIPPING POLICY

Return or Exchange Policy -

If you are not completely satisfied with your purchase, we will gladly accept a return that has original tags and has not been altered from its original condition for an exchange or credit within 30 days of purchase.

To return or exchange your purchase, please wrap the package securely and include original tags and the invoice you received with the shipment. Please indicate the reason for return on the back of the invoice. You may return your online purchase to the store or send merchandise to *San Saba Olive Oil Company, 207 E. Wallace, San Saba, TX 76877* for an exchange or credit. We strongly recommend the use of traceable shipping service for your returns as we cannot process any exchanges or credits for lost or mishandled merchandise. Allow 2-3 weeks for your credit or exchange to be processed. If you are to receive credit on your credit card, allow one to two billing cycles for the credit to appear on your statement. Sorry, delivery charges are not refundable.

If you have any questions regarding your order or return, please email us at Sales@SanSabaOliveOilCompany.com or phone us 1.325.372.4999. Hours of operation are Tuesday-Saturday, 10:00 a.m. to 6:00 p.m.

Shipping Policy -

All orders will be sent via USPS. Our shopping cart software is integrated with USPS and provides real-time rates based on the weight or dimensions of the product. All "in stock" items are shipped the following business day. All orders placed over the weekend will ship the following business day. We do not back order. Due to our shared stock between both our store front and our online store, filling this order is subject to availability. An email, however, will be sent if the order cannot be filled. We do appreciate your business and your patience as we review our inventory and our ability to complete your order.

If you have any questions about our Shipping & Processing, please feel free to contact us through our website or write to us at:

Return & Refunds
c/o San Saba Olive Oil Company
207 E. Wallace
San Saba, TX 76877 USA